

To: TLC Professional Group, LLC

From: Seven home owners + in Waters Edge

Your silence on the subject of addressing lawn damage by delivery trucks is very concerning. We, and several of our neighbors here in Waters Edge have written you letters on this subject in the past month. So, by simply not responding to this issue, you figure we will just “go away” in time, correct? Your tactic is not going to work. Several possible solutions were offered with NO feedback!!!

There are 17, and growing, households involved in this problem now. We choose not to let you know who we are because we do not appreciate retaliation.

Our main issue now is that you choose to ignore us. Also, we still don't know what we are paying you for?

We are now searching for another HOA organization that will (1) be more responsive and (2) show concern for its customers. This might take a while to accomplish, but, we're not going anywhere. This is OUR community!

Have a NICE day.